

IMPORTANT NOTICE – WALK IN CUSTOMERS

For customers operating in the Essential Services sectors and have any requirement on **Parts Purchases**, kindly email or call the following for further assistance **before** coming onto site to avoid waiting time at our site.

Customer Service Hotline: cspl.parts@cummins.com / 1800-2622-770

Parts Sales Leader – suzen.lim@cummins.com / +65 9796 8327

If the Parts required are available at our Site, we will process your order and call you to collect the parts within the day. Otherwise, you will be notified of the Collection date.

For Parts Collections, please provide our Customer Order Ref. No# so that we can locate the stock accordingly.

Appreciate your kind understanding and apologies for any inconvenience caused.

Thank you.

Message brought to you by Parts Sales Team
Cummins Sales and Service Singapore Pte Ltd

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85 Tuas South Ave 1

Singapore 637419

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www.cummins.com.sg

IMPORTANT NOTICE – COVID-19 UPDATE

Valued Cummins Customer,

On Friday, April 3rd, the Singapore government announced further safe distancing measures that go into effect from Tuesday, April 7th until May 4th. As part of these measures, work places will be closed during the 4 week period except for essential services and key economic sectors.

As one of the companies supporting essential services, Cummins Sales and Service Singapore Pte Ltd has been granted exemption from the Singapore government to continue operations during this period.

I want to assure you that we will continue to provide the critical service and support to our Customers operating in the essential services sectors, while implementing preventative measures to ensure your safety and the safety of our employees. For example, we are:

- Educating our employees on the risks and signs of Coronavirus (COVID-19)
- Implementing remote working for all functions that can work from home
- Implementing safe distancing measures such as split teams and reducing need for and duration of physical interactions
- Awareness campaign with employees on important health and hygiene measures
- Implementing rigorous cleaning procedures in all our locations and offices.

Cummins will continue to monitor the situation and follow recommendations and requirements from the authorities.

If you have any questions or concerns about our preparedness or how we can safely meet your service and support needs, please do not hesitate to contact me or your sales or customer representative.

Thank you,

A handwritten signature in black ink, appearing to read 'Claire Dai', with a long, sweeping underline.

Claire Dai
General Manager
claire.dai@cummins.com

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